

A Dog's Day Out, LLC (ADDO) - Owner Agreement

I _____ hereby certify that my dog(s) _____ qualify to participate in activities at 'A Dog's Day Out' (ADDO) facilities based on the statements I am confirming in this document.

1. Health & Pet Profile

I certify that my dog(s) is/are: in good health, up to date on Rabies, Bordatella, and Distemper vaccinations, has not been sick during the last month and is free from any communicable diseases. I agree to complete & turn-in an ADDO Pet Profile & my dogs veterinary vaccination records/ or invoice, to include in my dog's permanent file at ADDO.

2. Responsibility

I am solely responsible for any harm my dog(s) cause to: another dog/ADDO employees/guests/ equipment/or ADDO property.

3. Representation

I recognize that ADDO & their staff have agreed to accept my dog(s) for care based upon the information I provided in the required ADDO Pet Profile & my dogs vaccination records. I am presenting my dog(s) to ADDO as not having aggressive or threatening behavior. I further certify my dog(s) has/ have not harmed themselves, another dog, or any person.

4. Liability

I agree that 'A Dog's Day Out' / ADDO & its staff will not be held liable for any behavioral problems, health problems, or injuries that may occur while my dog(s) is/are in the care of ADDO/ or are playing at an ADDO facility. I release ADDO from all claims of any kind.

5. Treatment & Reasonable Care

I understand there are inherent risks involved with my dog playing in open play areas like ADDO, even when my dog(s) are constantly supervised. These inherent risks include but are not limited to: scratches, broken nails, sore or cut paws, puppy warts, kennel cough, & even behavioral problems.

In the event of an injury/ or sickness involving my dog, it will be treated as deemed best by the staff of ADDO within their sole discretion. I assume full financial responsibility for any & all expenses involved in my dogs extra care. ADDO will attempt to contact me & contacts listed on my emergency care form.

I understand that ADDO is not a veterinarian & that if my dog takes multiple medications for any reason that I am enlisting the help of non-medical professionals to administer my dogs medicines, as best they can, following the directions left for staff.

6. Right of Refusal

I understand that ADDO has the right to reject a dog that: becomes aggressive, threatens to harm themselves/ other dogs/ staff/ or guests. Dogs with fleas or dogs believed to be too sick/old/ or heavily medicated for our care, can also be refused.

ADDO can refuse service to clients who: become abusive with ADDO staff/ repetitively cancel their dogs requested service/ or do not show up for reservations on more than two occasions.

7. Photos, Videos & Recordings

I hereby give ADDO full permission to use videos, photos, recordings, or any likeness of my dog(s) for any company materials without receiving any compensation for its use & without any dispute. By entering into an ADDO facility, I understand that a photo/ video/ recording/ or likeness of me with my dog(s) can also be used by ADDO without receiving any notice/ compensation/ & without any dispute. I further release to ADDO all my rights or claims that I have, for myself & my dog(s), to any photos/ videos/ recordings/ or likeness/ etc.

8. Fees, Hours of Operation & Payments

Prices & discounts are subject to change. Paid reservations ensure your dog's space at ADDO.

The ADDO hours of operation & pricing listed on our company web site www.adogsdayout.com & in our company brochures, available in each ADDO reception area, takes precedence over all other company documents.

* ADDO offers a 33% discount on each family dog after the 1st (daycare & boarding only).

* ADDO offers pre-arranged early drop offs for a \$10 fee, weekdays between 6:30-6:59am, & weekends between 8am-8:59am.

* ADDO will impose a \$10 late fee for dogs picked up after regular business hours (up to 30 minutes after close). Daycare & boarding dogs not picked up within 30 minutes of close will receive overnight care & will be billed according to ADDO pricing, until such time that they are picked up, during regular business hours.

All ADDO services are pre-paid or paid no later than drop off. Any unpaid balance of more than 30-days will result in ADDO imposing a 2% interest charge per month until the unpaid balance is paid in full. If ADDO pursues legal proceedings to collect unpaid fees, then ADDO client will pay attorney's fees & costs related to collection, on behalf of ADDO.

9. Reservations & Refunds

Reservations are required. Each dog's spot is only guaranteed once payment is received in full. Boarding cancellations specifically for the four major US Holiday's (Thanksgiving, Christmas/ New Years, Easter, & 4th of July) must occur seven days before the boarding was to begin/ or seven days before the actual day of that major Holiday (whichever comes first), in order to receive a full refund. Boarding reservations, on the four major US Holiday's which are canceled within seven days of the boarding/ or Holiday will receive a 50% refund. Please understand ADDO relies heavily on no vacancy over these Holidays.

By signing this Owner Agreement, I understand what is required of my dog(s) & I acknowledge that I have read, understand & agree to the terms set forth above. If I am completing this form online, then I understand that by typing my name into the appropriate field below that my electronic signature equates to my legal handwritten signature.

Client: _____

Date: _____